

# Ambertech LIMITED.

### **SOURCE SUPPLY SUPPORT**

Ambertech Limited is an acknowledged leader in the identification, supply and distribution of advanced technologies for the Professional and Consumer audio/visual markets within the Oceania region.

Our purpose is to add significant operational value by developing and strengthening customer relationships, expanding horizons of opportunity and delivering strong and continuous financial growth to stake holders through our proven ability to integrate, implement and commercialise existing and emerging technologies.

## Amber Technology Quality Policy





## Ambertech LIMITED.

#### **SOURCE SUPPLY SUPPORT**

#### **OUR COMMITMENT**

At Ambertech Limited, we are committed to providing our customers with products and services that meet or exceed their expectations for quality and reliability. We strive for continuous improvement in all areas of our business, including our quality management system.

Our quality policy is based on the following principles:

- 1. Customer focus: We understand that our customers are the foundation of our business, and we are dedicated to meeting their needs and exceeding their expectations.
- 2. Continuous improvement: We are committed to continually improving our products, services, and processes to ensure that we meet the changing needs of our customers and the industry.
- 3. Compliance: We are committed to complying with all relevant legal and regulatory requirements, as well as industry standards and best practices.
- 4. Employee involvement: We believe that our employees are our most valuable asset, and we encourage their active participation in the quality management process.
- 5. Measurement and analysis: We believe in using data and analysis to drive decision-making and identify opportunities for improvement.
- 6. Communication and collaboration: We believe that open and honest communication and collaboration are essential to achieving our quality objectives.

We are committed to and maintaining a quality management system that is designed with reference to leading standards such as the requirements of ISO 9001 and to continually improve its effectiveness. We are dedicated to ensuring that all employees understand and comply with our quality policy and that our customers are satisfied with our products and services.

Signed

Þeter Amos

Managing Director



#### **SOURCE SUPPLY SUPPORT**

#### MEETING OUR COMMITMENT

To achieve these principles, we will:

- Set and review quality objectives to ensure continuous improvement
- Train and develop our employees to ensure they have the skills and knowledge needed to meet our quality objectives
- Monitor and analyse customer feedback to identify areas for improvement
- Implement a robust quality management system to ensure consistency and standardization in our processes
- Conduct regular internal reviews to ensure compliance with our quality management system
- Encourage our employees to report any quality issues or nonconformances, and take appropriate corrective and preventive actions to address them
- Continuously assess and improve our suppliers' performance to ensure they meet our quality standards.

We are committed to communicating our quality policy and objectives to all our employees, suppliers, and customers.

Our management team is responsible for ensuring the quality policy is understood, implemented, and maintained at all levels of the organization.

Signed

Robert Glasson

Chief Operating Officer